

ONE LINE, NOT TEN

Summit Connect™

One consistent line of communication between employer, employee, and the benefits program.

A lot of enrollment confusion isn't about the plans themselves — it's about updates arriving through five different channels, half of them out of date by the time someone reads them. Summit Connect gives employer, employee, and the benefits program one consistent line of communication, so everyone is working from the same information at the same time.

WHAT CONNECT SOLVES

Scattered Email Threads

Updates buried across inboxes instead of one traceable source.

Conflicting Updates

HR, broker, and carrier each saying something slightly different.

Missed Deadlines

A reminder that went to the wrong inbox or got buried.

Duplicate Questions

The same question asked in three places because no one's sure where it landed.

HOW IT WORKS

One Channel	A single coordinated line connecting employer, employee, and the program.
One Source of Truth	Updates reflect the current state — not what was true two weeks ago.
Tracked, Not Lost	A question or update has a record, instead of disappearing into an inbox.

WHY IT MATTERS

- ☐ Fewer **conflicting messages** reaching employees during enrollment
- ☐ HR spends less time **tracking down who said what**
- ☐ Time-sensitive updates reach people **when it still matters**
- ☐ One place to look, instead of piecing it together across systems

Specific channels and integrations depend on the systems already in place for a given employer.