

GUIDES & OVERVIEWS

Summit360 Program Overview

A year-round approach to employee benefits engagement, delivered exclusively through your broker.

Most benefits programs go quiet the day open enrollment ends. Summit360 keeps employees engaged, informed, and supported all year long, through a connected set of services built around four pillars – delivered exclusively through your broker.

THE FOUR PILLARS

Engage & Educate

Summit Signal – ongoing communications and reminders that keep benefits top of mind

BriteGuide™ – plain-language education content employees can revisit anytime

For Participants – a dedicated hub where employees find their plan resources

Guide & Support

Summit Sherpa – concierge-style guidance for one-on-one questions and choices

Navigators – hands-on support that walks employees through key decisions

Connect – a fast, direct way for employees to reach the right help

Onboard & Reconcile

Ben Admin & Integrations – keeps benefits data synced across HR, payroll, and carrier systems

Implementation – hands-on setup when a new group or plan year goes live

Billing & Reconciliation – keeps invoices, enrollment, and payments aligned

See Everything

Summit Command Center – a single view of participation, engagement, and outcomes for brokers and HR teams

WHO IT'S BUILT FOR

For Employers

A benefits experience that supports your people beyond open enrollment, without adding to HR's workload.

For Brokers

A partner that extends your value to clients year-round, delivered under your relationship – not around it.

Program availability and specific features vary by employer plan design and broker agreement.